

I registered for an Online Course... Now what do I do?!?



- **When should I hear from my instructor?**

June 6 2011 (Monday) – the official first day of the semester.

- *A course, is a course, is a course.*

Regardless of the mode of delivery, the course content and workload is the same, Online offers flexibility, NOT an “easier way” to take a course. BC transcripts do not reflect the mode of delivery, just the course. Unless otherwise listed, BC’s Online classes are regular semester length courses. Start/end dates are listed in the Schedule of Classes.

- **I hear that online classes are easier. Is that true?**

NO. The subject matter in an online class is just as difficult as a face to face course, but online classes require students to use some skills that may not be used in a face to face class. See if you are ready for an online class: http://www.bakersfieldcollege.edu/distance_learning/spring/isonline4me.asp

- **Why do I have to set up a college assigned e-mail?**

“It’s important that you check your college-assigned email for updates and communications from both the College and your instructors. Make sure to check the email routinely, or forward the email to another account to ensure you are receiving information.”

- **Where is my Online class (Moodle)?**

NEW <http://inside.bakersfieldcollege.edu>

- **How do I find out about books, exams, etc.?**

Instructors will send a course syllabi that will list this information. Remember, you may not hear from your instructor until the first day of class; it depends on the instructor as to when they send out their course information. Check with BC’s bookstore for textbook information.

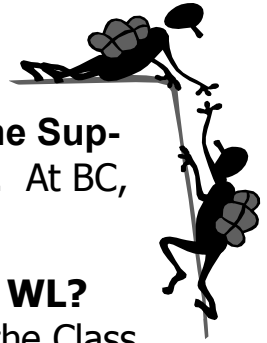
<http://bookstore.bakersfieldcollege.edu/home.aspx>

NEW

For help with myBanWeb, Moodle, Wireless Access, Inside BC Portal (Luminis) or any Login/Password/Access, go to the Online Support Center: <http://support.kccd.edu>. Or call: 1 (877) 382-3508.

• **HELP!?!**

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• **What is a Waitlist (WL)? How can I tell if I'm still on the WL?**

Go Online to BC's website, www.bakersfieldcollege.edu and check the Class Schedule, Spring 2011, [Waitlist](#)

• **What is the difference between Hybrid and Online classes?**

Note the location/site listing of the course in the Schedule of Classes. Hybrid classes require an On-campus participation or Orientation; Online do not. If you missed the Orientation for a Hybrid class, directly contact the instructor.

• **How do I reach my instructor?**

Make sure that you're using the correct contact information, and be sure to check you college generated email. **Instructors will only contact students using their college generated student gmail account.**

• **But, I signed up for a class from:**

"P" - Porterville College http://www.portervillecollege.edu/online_courses/

"C" - Cerro Coso Community College <http://cconline.cerrocoso.edu>

• **Where can I go to get help with... ?**

IF the subject is specific for example, hybrid math courses, call 395-4530/Math Lab, SS 140 and contact that department directly. REMEMBER: for all other programs or departments, (i.e. Financial Aid), BC's website (www.bakersfieldcollege.edu) has a search feature in the upper right-hand corner.

FAQ sessions (Voluntary generic question/answer sessions)



- **Tuesday (05/31) 10-11:30 a.m., L149**
- **Wednesday (06/01) 2-3:30 p.m., L149**
- **Thursday (06/02) 10-11:30 a.m., L149**

[NOTE: L149 is in the Grace Van Dyke Library, enter from the North door, across from the BC farm]



Space is limited; reserve a seat: 395-4694
or e-mail kloomis@bakersfieldcollege.edu



BC's Extended Learning Office-BC campus, Library 131.